Steps for executing purge script

1. Type “db” in the command line . Press enter.
2. Type “unload” in the “table” field. Click on search button.
3. Type “STARS\_PURGE\_ACTIVITYTYPE” in the unload field . Now click on search .
4. When the fields and filename gets populated then click on proceed.

After executing the purge script , apply the unload “STARS\_P\_ALL-EN\_ActivityType” .

Steps to rebuild the global list

1. In command line , type “gl”.
2. Now search for "Problem Activity Types" in the field “list name” .
3. Click on the menu (the icon on the top right side of the form) . In that menu, select the option “Rebuild Global List” .
4. Now disconnect from hpsm .
5. Reconnect to hpsm .
6. This is done so that changes gets reflected in the list.
7. Repeat step 2 to step 5 for   
   "Problemtask Activity Types"  
   "Knownerror Activity Types"